



TO BE WELCOMING: TOOLKIT GUIDE

Public spaces and third places are more welcoming to all when we celebrate our shared humanity. To encourage more meaningful conversations, Starbucks partnered with subject matter experts at Arizona State University (ASU) to create To Be Welcoming, a 15-course curriculum designed to address bias through understanding the human experience.

To create ongoing learning opportunities on this topic, Starbucks and ASU developed To Be Welcoming toolkits, a series of downloadable PDFs that support learning and dialogue in various environments. Presented in a micro-learning format, each toolkit contains three to five resources directly from the curriculum and can be utilized in a variety of ways, such as:

- Individual or team learning
- Meaningful conversations
- Training or workshop events
- Simply as a refresher on the To Be Welcoming content

Develop knowledge and equip yourself with skills to define, recognize, and discuss bias through one of the To Be Welcoming toolkits, available for partners and non-partners on the [Starbucks Global Academy](#).

